

Frequently Asked Questions

What do I do on arrival?

All our birthday parties are held within our Yurt. The yurt offers a unique space separate from other park visitors. It is also a great space for fun should the weather not be perfect on the day.

When arriving for your party, please remember Hardwick Park is a busy spot with lots going on, particularly near the car parks.

Please make sure all your guests know to bring their invitation with them as it also doubles as a 'parking pass' for the day.

The yurt's location is signed from the car parks and signage from the visitor centre will be put out on the day of your party.

What do your packages include?

- Some venue decoration according to your party theme
- Staff led activity for 1.5 hours
- Food provided in a party box containing;
 - Ham or cheese sandwich
 - Crisps
 - Yoghurt
 - Chocolate bar
 - Fruit/ Babybel
 - Flavoured drink

NB: party box contents may alter depending on availability. Please notify us of any dietary requirements.

What does your package NOT include?

- Hot buffet
- Balloons
- Goody bags
- Party cakes
- Party hats

Do you take photos?

Photographs are sometimes taken for promotional material, if you have any objections to this; please inform us on booking or before party activities start.

Is this an outdoor party?

Yes. Although you will be having activities and food in the yurt, you and your guests will be going out in the park for your chosen activity.

What clothing should my child wear?

All activities for parties are held out and about in the park come rain or shine. Even if your little one decides to dress up we would suggest bringing some spare clothing to change into or use on the day. Clothing should be fairly tough and nothing you mind getting muddy!

Useful items would be:

- Wellington boots
- Boot socks
- Trousers/leggings
- Top layers inc. jumper
- Waterproof trousers
- Waterproof jacket
- Hat and gloves
- Water bottle

What should we expect at the park on safety?

Hardwick Park is a busy outdoor venue and therefore certain care needs are to be taken when around:

- Lake Don't get too close otherwise you may slip and fall in
- Decking On rainy days some of the boardwalks can get slippery
- Animals Some animals like Swans and ducks live at the park and others such as dogs visit. Don not approach any animal unless you know it is safe to do so.
- Hand wash Wash hands after any activity and before you eat
- Traffic The park can be very busy, pay particular attention near the car parks

We hope you enjoy visiting Hardwick Park and have a great birthday celebration.