

We are on duty seven days a week.

Contact us

Report issues online: www.durham.gov.uk

Tel: 03000 261 000

Email: help@durham.gov.uk

www.durham.gov.uk/neighbourhoodwardens

**For immediate assistance
with antisocial behaviour,
call Durham Police on 101**

Neighbourhood Wardens



Please ask us if you would like this document summarised in another language or format.



Braille



Audio



Large print

العربية Arabic

(中文(繁体字)) Chinese

اردو Urdu

polski Polish

ਪੰਜਾਬੀ Punjabi

Español Spanish

বাংলা Bengali

हिन्दी Hindi

Deutsch German

Français French

Türkçe Turkish

Melayu Malay

help@durham.gov.uk

03000 261 000



Neighbourhood wardens are working in your area to tackle environmental problems and antisocial behaviour to improve your quality of life.

We carry out regular patrols dealing with any issues we encounter or which are reported to us.

We also work closely with the police, fire service, other enforcement agencies and other council teams to deal with residents' concerns.

We promote community involvement and social inclusion in our day to day work, especially among young people.

Neighbourhood wardens specifically tackle the following issues and have the powers to issue fixed penalty notices.

- litter and waste
- dog fouling and dog issues
- flytipping
- under-age street drinking
- low level antisocial behaviour
- graffiti
- abandoned vehicles
- stray and tethered horses

Tell us about any environmental or antisocial behaviour problems in your area. We will keep your details confidential.

Our role

- Providing advice and information about our service.
- Taking enforcement action against those who abuse our streets and public places.
- Issuing fixed penalty notices to people who:
 - 1) drop litter or dump rubbish
 - 2) fail to pick up after their dog
 - 3) allow their dog to stray
 - 4) allow their dog into a fenced off play area
 - 5) fail to put their dog on a lead when asked
- Encouraging people to tell us information on known offenders. We need to know who they are so we can patrol at the appropriate times.
- Working with individuals and communities to provide education around being a good citizen, highlighting the consequences of getting involved in antisocial behaviour.

