

Sensory Support Team

Factsheet



Useful information

Do you have poor eyesight or hearing loss?

If you do, you may benefit from advice and support from Durham County Council's Sensory Support Team who can help people living in County Durham with:

- Hearing loss
- Sight loss
- Dual sensory loss (both sight and hearing)

How can we help?

Rehabilitation workers provide information and services to help people with sight loss and their families live as independently as possible. This can include:

- Advice about how to register as blind or partially sighted
- Helping you to adapt or learn new skills to deal with changes in daily living, communication and mobility
- Advice about specialist equipment and adaptations to your home
- Welfare Rights and benefits information
- Information about local support groups

We also have social workers with special communication skills to work with Deaf, deafened and hard of hearing people and their families.

They provide information and services to help people live as independently as possible. This can include:

- Advice on voluntary registration of hearing loss
- Assistance to access services and overcome communication barriers
- Advice about specialist equipment and adaptations to your home
- Welfare Rights and benefits information
- Information about local support groups

The Sensory Support Team work closely with the NHS and with voluntary organisations in County Durham in order to make sure you receive the care and support you need.

If you think we can help you visit durhamlocate.org.uk or call Social Care Direct on 03000 26 79 79.



Need help finding the right care and support?

locate
Care and support in County Durham

This free online resource provides a wealth of information and services making it easier for you to make plans now and in the future.

www.durhamlocate.org.uk

Please ask us if you would like this document summarised in another language or format.

03000 26 79 79