

Welcome to your library!

This leaflet will help you get the most from your visits. Please don't forget that staff are always on hand to help or guide you. Our notice boards are up to date and provide details of special events and activities.

Your library card is your ticket to access the wide range of services available at the library. Please remember to bring your card with you, or attach the fob card to your keys so you've always got it handy.

Thank you for joining the library and we hope you enjoy your visits.

“Open
your mind”



Libraries in County Durham

Annfield Plain North Road	03000 269 511
Barnard Castle Hall Street	03000 263 409
Belmont Cheveley Park	03000 269 500
Bishop Auckland Market Place	03000 269 524
Blackhall Back Middle Street	03000 269 505
Bowburn Durham Road	03000 269 528
Brandon Lowland Road	03000 269 501
Chester-le-Street Station Road	03000 269 512
Chilton Durham Road	03000 269 518
Consett Victoria Road	03000 269 513
Cornforth High Street	03000 269 529
Coundon Victoria Lane	03000 269 525
Crook North Terrace	03000 269 002
Durham Clayport Millennium Place	03000 265 524
Easington Seaside Lane	03000 269 506
Esh Winning The Wynds	03000 265 002
Ferryhill North Street	03000 269 530
Horden Sunderland Road	03000 269 507
Lanchester Newbiggen Lane	03000 269 514
Langley Park Church Street	03000 269 502
Murton Barnes Road	03000 269 508
Newton Aycliffe Central Avenue	03000 269 519
Newton Hall Alnwick Road	03000 269 503
Pelton Pelton Lane	03000 269 515
Peterlee Burnhope Way	03000 269 509
Sacriston Plawsworth Road	03000 269 504
Seaham St. John's Square	03000 262 510
Sedgefield Front Street	03000 269 521
Shildon Church Street	03000 269 526
Shotton Co-operative Terrace	03000 269 510
South Moor Severn Crescent	03000 269 516
Spennymoor Cheapside	03000 269 531
Stanley High Street	03000 269 517
Thornley High Street	03000 269 520
Trimdon Church Road	03000 269 522
Willington High Street	03000 269 532
Wingate Front Street West	03000 269 523
Wolsingham Town Hall	03000 269 533
Woodhouse Close Woodhouse Lane	03000 269 527

For opening hours and service information
www.durham.gov.uk/libraries

Please ask us if you would like this document
summarised in another language or format.

03000 260 000



my library

user guide



The library

Let your local County Durham library open your mind and fuel your imagination through books, learning opportunities, events and activities.

Books

There are a wide range of books for everyone. If you can't find what you are looking for, you can order books and the library will let you know when they are ready to collect by e-mail, post or telephone (a small charge may apply). If you are looking for something on a specific subject, or just looking for inspiration, our staff will be available to recommend books to you.

You can borrow up to twelve books and 2 talking books for 3 weeks at a time. Borrow and return your books to any Durham County Council library. We can also e-mail you to remind you that your books are due back soon. Log on to www.durham.gov.uk/libraryonline or ask staff for details.

Computers and internet access

It's completely free to use computers in Durham County Council libraries. All computers have a range of software, printers and scanners.

Internet access is free in your library. You can book a computer session in person, by telephone or online at www.durham.gov.uk/libraryonline

You can use the computer for up to 1 hour and if no-one else is waiting you can stay on for longer.

Online services

Log on to Library Online at www.durham.gov.uk/libraryonline to browse our extensive catalogue by author, title or subject. You can also reserve and renew items and check what you already have on loan.

Library computers give you free access to Ancestry.co.uk™, the largest online collection

of family history records in the UK. You can also get free access to online reference websites including Who's Who and Encyclopaedia Britannica for research, study or to complete that quiz! You also have access to e-books and e-magazines.

Information

No matter what information you are looking for, your library will be able to help. If you're looking for information about anything, from local groups and clubs to bus timetables, library staff can point you in the right direction. Every library has a HealthZone with books, leaflets and information to help you make healthy lifestyle choices.

Activities and events

There are always lots of activities and events taking place in libraries, from family-friendly arts and crafts sessions to reading groups. Many libraries offer a range of courses. Ask staff for details of what's going on in your library.

Universal library membership

Your library card now allows you to borrow books from any public library in England, Wales and Northern Ireland but you must return them to the library you borrowed them from if they are not in County Durham.

Charges

Fees and charges may apply for non-return/late or damaged items. Full list of all fees and charges are on display in your library and can also be found at www.durham.gov.uk/libraries.

How do I...

Join?

It's FREE to join your library. All you need is one proof of identity and address such as an electricity bill.

You can borrow up to twelve books for three weeks at a time and can borrow and return your books at any Durham County Council Library.

No proof of address? No problem! We can issue you with a interim ticket so that you can borrow up to three books and also use the computer.

Renew my items?

You can renew your items in person, by telephone or by logging on to www.durham.gov.uk/libraryonline. Remember, we can e-mail you to remind you that your items are due back soon.

See www.durham.gov.uk/libraryonline for details.

Return my items?

You can return your items to any Durham County Council library.

Request an item?

You can request items at your library by telephone or online at www.durham.gov.uk/libraryonline

Your library can borrow books on your behalf from almost any library in the country (charges may apply).

Get a replacement card?

Don't worry if you lose your library card.

We can cancel your card and issue you with a new one (charges may apply).



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