

## Respect your bin crews - Transcript

We're launching a new campaign today, to respect the bin crews.

Whilst we collect thousands of bins daily, a small minority of residents who might be having a, a bad day, are somehow sparked into reckless driving, or indeed verbal or indeed physical aggression against our bin crews.

It is a relatively, a low number, we had 21 incidents reported to us last year, but those 21 incidents in themselves are a concern, hence were launching this campaign with the police, with the trade unions and most importantly at all with the, with the crews.

To really sort of like get across a message, our bin crews are there to support us and they don't deserve this at all.

I think it's well worth supporting any cause that protects a worker when they come to work. And over the last year we have had a number of incidents where drivers and the crew have been assaulted and verbally abused, and that cannot be right. People come to work and they have the right to be protected whilst at work.

I think it's incredibly important to raise public awareness around such issues that are happening on an everyday basis. It's important that the message is put out, that's obviously instances like this are on the increase and it needs to be known that a zero tolerance approach will be adopted.

These sorts of incidents not only put our crews at risk, but also put other residents at risk as well. Take some of the incidents of reckless driving where vehicles mount pavements, narrowly missing bin crews, but that of course could easily be a child.

These sorts of things, albeit quite rare, absolutely have to stop; hence this important campaign.