

Social Work in County Durham - What support do newly qualified social workers receive? – video transcript

[At the top left of the image a Durham County Council logo followed by the text 'Social Work in County Durham - What support do newly qualified social workers receive?' is displayed. Both are visible throughout the video. Mia Talbot speaks throughout the video.]

[Large black text centred on screen reads 'What support do you get as a newly qualified social worker in County Durham?']

[Head and shoulder video of Mia Talbot, looking from the right towards the camera. Mia has blonde, collar length styled hair and is wearing a white T-shirt under a denim garment, which has denim straps over the shoulder fastening onto the front of the garment. On the wall behind Mia is a pictorial montage of social history.]

[Text on screen 'Mia Talbot, Social worker']

[Mia Talbot]

Within our teams, we've got a team manager, we've got a social work consultant and they're like our guardian angels within the team. You can go to them whenever you need to and that's what's really beneficial, certainly as a newly qualified social worker because you're coming in, you're learning new things, but you also need to run things past people who have that experience.

Because we have the access to the other professionals as well. So, if you think about health needs, if you think about youth services and things that children and families may need to tap into, the One Point services. Because we have access to all of those and we've built up good relationships with those services, it does make it a lot more supportive within the team. We obviously have our supervision and we have lots of other groups that's been set up and been piloted where we can run cases with each other. We can talk to our colleagues we can fire emails if we need to. So, it is just about speaking up, getting that support and just making sure that you tap into whatever is available in Durham.

[Video clip with the Durham County Council logo filling the screen.]

[Ends]