

Social Work in County Durham video transcript

[At the top left of the image a Durham County Council logo followed by the text 'Social Work in County Durham' is displayed. Both are visible throughout the video. Carole Payne speaks throughout the video.]

[Text on screen 'Carole Payne, Head of Children's Services']

[Head and shoulder video of Carole Payne sitting, looking from the right towards the camera. Carole has blonde, short styled hair and is wearing a black jacket with a round neck blouse. On the wall behind Carole is a map of the County Durham area, with Parish boundaries outlined and the text, 'Crook/Barnard Castle' visible to the left of Carole.]

[Carole Payne]

[Carole is smiling and nodding her head as she says the following.]

I'd firstly like to thank you for showing interest in working with us here in Durham. If you come here, you'll find a service focussed on improvement and on improving outcomes for children and families.

[The first half of the next sentence is said with emphasis]

But, I know every local authority will say that to you, so I want to give you a flavour of what Durham's really like. We're working really hard here in Durham to create social work services that truly make a difference for children and families. Our priorities are to keep children safe, by identifying need as early [emphasised] as possible and we've got really excellent [emphasised] relationships with our partners here in Durham. Our health visitors, our police, our schools and many others really do feel part of the team.

We're more than anything trying to provide professional social work services of the highest quality that really can change lives.

So, if you come to Durham, you'll find supportive teams, you'll be very much part of a team. We have social work consultants who'll be offering you reflective practice support. We've got managers who'll be offering you regular supervision and we also have really excellent business support here in Durham. [Really excellent business support here in Durham is emphasised and said with seriousness.]

You'll also receive excellent [emphasised] training and development, no matter what stage of your career that you're at. So, if you're a newly qualified social worker currently, we have

programmes specifically [emphasised] for you to make sure you're properly supported and nurtured in the early months and years of your career. If you are an experienced social worker we have a wonderful range of courses linked to your professional development, and if you're ready to make the next step into management, we have programmes to help support you to feel ready to make that next step and then when you become a manager, to help you move on through your management career as well.

[Carole is very enthusiastic and smiling broadly and says the following with an encouraging tone.]

So, if that's the sort of job you want to do, come and work with us here in Durham.

[Video clip with the Durham County Council logo filling the screen.]

[Ends]