

The services provided by the Council

Information about the services the council provides, including leaflets, guidance and newsletter

Category	Description	Charge	
Advice and Guidance	Consumer advice This page contains information on how to contact local advice providers in your area.	No	Consumer direct 08454 04 05 06
Archives / Record Office	Durham County Record Office holds archives that reflect the life and work of the people of County Durham and Darlington over the past 900 years. People use archives for a wide variety of reasons: education; business interests; family and local history; establish legal rights; investigate archaeological and environmental issues; or do research for a book or TV programme. Find out how you can access the archives.	Contact service – some charges may apply.	Durham County Record Office County Hall Durham DH1 5UL United Kingdom Tel: 03000 267 619 Fax: +44 (0)191 3833474 Email: record.office@durham.gov.uk
Election information	Electoral register, electoral review of DCC, How do I become a councillor, postal votes, proxy votes, results publication and voting.	No	Electoral Services 03000 261212 electoralservices@durham.gov.uk
Information for visitors to the area, leisure information, events and museums	<ul style="list-style-type: none"> • Sport and Leisure • Leisure Centres • Leisure and Social activities • Local museums • Libraries <p>Visiting County Durham Local Attractions</p>	No	Durham County Council (helpdesk) County Hall Durham City County Durham DH1 5UL email: help@durham.gov.uk Tel: 03000269 006
Leaflets, booklets and newsletters	If you would like any leaflets, booklets and newsletter contact the helpdesk at County Hall. Find out the latest information from your council	No	Durham County Council (helpdesk) County Hall Durham City

<p>News and Events</p>	<p>and community. County Council Publications</p>		<p>County Durham DH1 5UL email: help@durham.gov.uk Tel: 03000 269 006</p>
<p>Licensing responsibilities</p>	<p>Link to the licenses and street trading which are a requirement.</p>	<p>No</p>	<p>Contact Point – Durham Email:help@durham.gov.uk Tel: 03000 265 107</p>
<p>Licences for other organisations</p>	<p>The council is responsible for issuing a wide range of licences to businesses, including:</p> <ul style="list-style-type: none"> • Alcohol and Entertainment licences • Animal licences • Licence – Caravan sites • Licence – Pleasure boats; • Licensing for marriage and civil partnerships; • lottery licence; • licence for store and sale of fireworks • Licence gambling machines 	<p>Yes – various with licences</p>	<p>Contact Point – Durham Email:help@durham.gov.uk Tel: 03000 261016</p>
<p>Mapping information</p>	<p>Mapped information is being used more and more by the council to analyse data and support decision making. This method can help bring data to life, allowing the information to be quickly and easily interpreted.</p> <p>The Spatial Technologies team have been working with the support of Corporate Communications to make even more useful information available in an interactive map</p>	<p>No</p>	<p>Contact gis@durham.gov.uk with any queries or for more information on how Geographical Information Service (GIS) mapping can help support you.</p>

	format. View the new mapping page on the DCC website which provides a whole series of links to both mapping applications and embedded mapping on a range of council services.		
Media releases	Find out what's happening at Durham County Council, around the county and the region by reading our press releases.	No	Press Office Chief Executive's Office Durham County Council County Hall Durham County Durham DH1 5UF email: press@durham.gov.uk Tel: 03000 268064
Public Health Funerals	Public health funerals – Where people have died with no next of kin.		Bereavement Services Neighbourhood Services Morrison Busty Depot Annfield Plain Stanley County Durham DH9 7RX Tel: 03000 265 609
Regulatory responsibilities	For example hackney carriage licensing , entertainment licensing , children in entertainment licensing , liquor licensing.	No	Contact Point – Durham Email: help@durham.gov.uk Tel: 03000 261 115
Services for local businesses	The County Council aims to enable the development of a continuously improving	No	Contact Point – Durham Email: help@durham.gov.uk

	<p>economic infrastructure and environment of County Durham. This section outlines the help available for businesses operating in County Durham and those wanting to move into the area:</p> <ul style="list-style-type: none"> • Business advice • Business rates • Commercial property • Health and safety at work • How to do business with Durham County Council • Licenses and street trading • Markets • Trading standards 		Tel: 03000 261 115
Services for members of the public	<p>County Durham Safety Advisory Group (SAGs). (The SAG provides safety information for organisers including advice, guidance and support to ensure the event goes safety. Joint initiative whose aim is to standardise the approach to all organised events open to the public in County Durham. Open to everyone, members of the public, voluntary sector, community groups etc (not necessarily businesses).</p> <p>Information and Advice about council tax Leisure and Social activities Local museums Parking Parks and Gardens</p>	No	Durham County Council (helpdesk) County Hall Durham City County Durham DH1 5UL email: help@durham.gov.uk Tel: 03000 269 006

	<p>Sports club and centres Gala Theatre Durham Visiting Durham's coast and countryside Walking and cycling directory Waste and recycling</p>		
<p>Services for which the council is entitled to recover a fee, together with those fees</p>	<p>Libraries fees and charges Local land charges County Durham Registration fees</p>	<p>Yes various</p>	<p>Durham County Council (helpdesk) County Hall Durham City County Durham DH1 5UL email: help@durham.gov.uk Tel: 03000 269006</p>