



livin with

# Making Every Contact Count

Proactively promoting wellbeing in the community

5 October 2016

Community Development Manager



# Purpose of this session

- livin in the community
- livin's approach to MECC
- Sustainable Communities
- Our MECC journey
- All part of the day job
- The key to our success
- Making a difference



# livin in the community

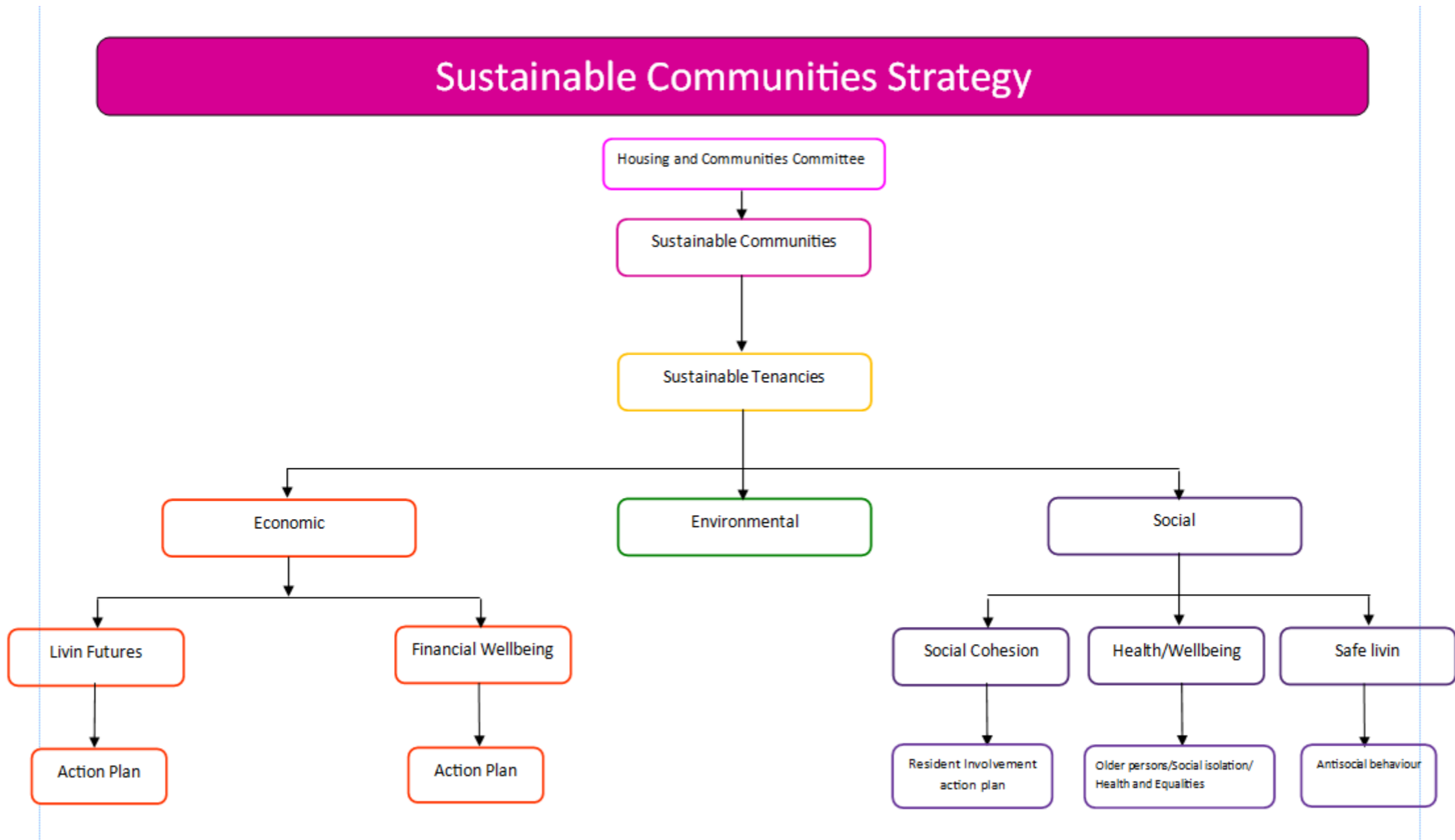


**Our Mission:** Providing Great Homes  
Sustaining Strong Communities  
Building a Successful Business

**To improve lives by:**  
Raising the aspirations  
and ambition of our  
organisation , our people  
and our communities to  
improve their lives.

**Our communities will be :**  
Places where people can aspire to  
improve their lives because they  
feel challenged and supported by  
an organisation which they trust.  
Being in a livin community or a  
livin home will in itself be an  
aspiration because of the positive  
impact and reputation of our  
organisation.

# Sustainable communities



# Our MECC journey...



with the community at heart

# All part of the day job



with the community at heart

# The key to our success...



**livinfutures**



with the community at heart



# Making a difference

- For the tenant
- In the community
- To the business
- Staff satisfaction





# Summary

Any questions