

Health and Social Care Integration

Integrated Community Hubs

Big Tent Event 5th October

Altogether better

Introduction

- Health and social care integration
- Integrated community hub model
- Workshop questions and discussion
- Feedback and close

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Health and Social Care Integration

- County Durham Integration Board
- A whole systems approach
- Place based responsibility and delivery
- Facilitate a move away from the current focus on episodic care events treating ill health, towards a greater emphasis on early intervention, prevention and promoting independence.
- Extensive history of partnership working in County Durham
- Building on what works well

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Integrated Community Hubs

- Acknowledges that more care should be provided in neighbourhoods and communities
- Working towards a Place based approach
- Recognise local priorities and needs
- Evidence suggests based on populations between 30,000 to 50,000
- Benefit from using existing resources and services
- Services wrapped around patients and the population
- Coordination of care and reduced duplication

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Integrated Community Hubs - principles

Standards

Prevention

- Health, wellbeing and independence should be promoted
- Patients will be supported to self-manage their condition and to maintain a healthy lifestyle
- A directory of services to be implemented of health, care and support services in their local community

Responsive & Accessible

- Access to GP / Clinician
- Access to social care support
- Rapid Response from a community team
- Appropriate services available 7 days a week

Outcomes

Outcomes

Principles

Proactive

- We will develop plans to delay or reduce the need for care and support
- Provide care closer to home where safe and cost effective to do so to meet the wider needs of the population
- Connecting and supporting people into their own community with voluntary sector support

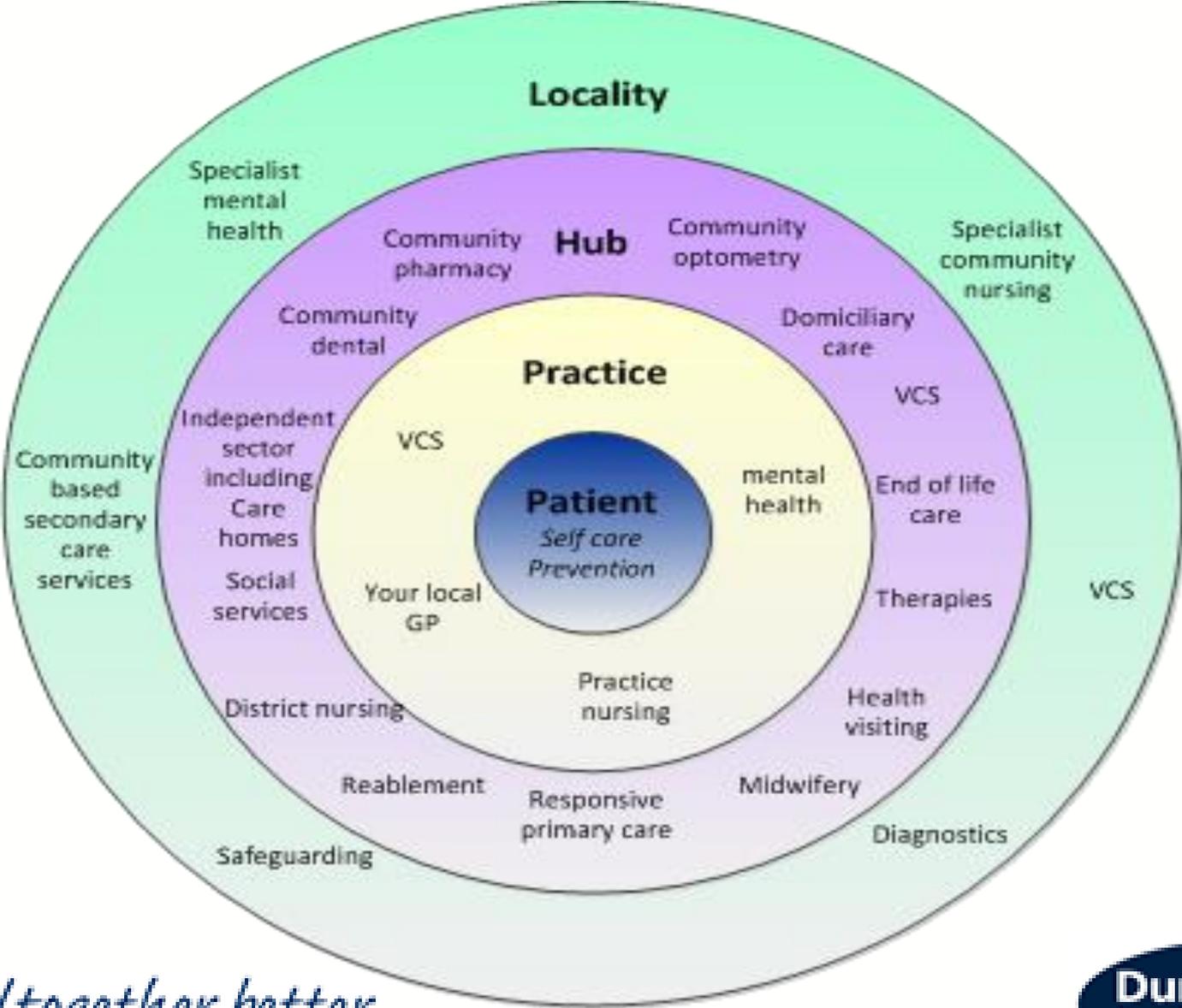
Co-ordinated

- People will be able to access the necessary care and support when it is required
- We will provide co-ordinated Health and Social Care delivery to meet peoples needs

Standards

Altogether better

Overall model



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Integrated community hub outcomes

Ongoing support for those who need it most

Short term support to help you return to independence

Help to help yourself

Staying well

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Any points of clarification

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Workshop Questions

1. Are there other organisations / services that you would expect to be included as part of the Integrated Community Hubs? If so, how would they contribute to the delivery of the four outcomes?
 - a) Ongoing support for those who need it most
 - b) Short term support to help people return to independence
 - c) Help to help yourself
 - d) Staying well
2. How would you envisage the public accessing the Integrated Community Hubs?
3. What communication / information needs will the public require?
4. How should we measure and evaluate the success or otherwise of the Integrated Community Hubs Model from a patient/user perspective?

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